

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicants: | Mingte Chen; Anil K. Annadata; Kuang Huang | | |
| Assignee: | Siebel Systems, Inc. | | |
| Title: | User Interface For Multi-Channel Communication | | |
| Application No.: | 09/823,531 | Filed: | March 31, 2001 |
| Examiner: | Li B. Zhen | Group Art Unit: | 2194 |
| Docket No.: | SBL0004US | Confirmation No.: | 7476 |

Austin, Texas
October 9, 2008

MAIL STOP RCE
COMMISSIONER FOR PATENTS
P. O. BOX 1450
ALEXANDRIA, VA 22313-1450

AMENDMENT & REMARKS ACCOMPANYING
REQUEST FOR CONTINUED EXAMINATION

Dear Sir:

This paper is responsive to the Office Action dated June 9, 2008, having a shortened statutory period expiring on September 9, 2008. Accompanying this response is a petition under 37 C.F.R. § 1.136 for a one month extension of time, setting a new time for response to October 9, 2008. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on **page 2** of this paper.

Remarks begin on **page 26** of this paper.